



CUB CAMPERS PTY LTD

ABN 52 003 368 330
Dealer Licence MD17938

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www.cubcampers.com.au

CUB CAMPERS PTY LTD – WARRANTY

FORM No. (Serial number of the camper)

Cub Campers Pty Ltd (hereafter referred to as Cub Campers) provide a comprehensive **5 (five)** year structural warranty for all **FULL OFF ROAD** (see clause 18) model Cub Campers, and a **4 (four)** year structural warranty on all **LIGHT OFF ROAD** (see clause 18) model Cub Campers. The canvas fabric, including the stitching, will have a **5 (five)** year warranty for ALL model Cub Campers from the date of original purchase (delivery date of the camper to the purchaser). The warranty is an Australia wide warranty on workmanship and materials, and under the terms of this warranty, any part of our (Cub Campers) manufactured product proven to be defective in material or workmanship during the applicable warranty period will be replaced or repaired free of charge if any such part is returned to Cub Campers, an authorised Cub Campers dealer or an approved Cub Campers repairer. The cost of such return is at the expense of the claimant. Whilst Cub Campers may approve repair work to be undertaken by non-Cub Campers dealers, under **NO** circumstances will a claim for payment be accepted by Cub Campers for any repair carried out that has not had prior authorisation approved in writing by Cub Campers, such written approval can be by Express Post, email or SMS to the claimant's mobile telephone (whichever best suits the claimant). **NO** transportation charges to or from a Cub dealer, Cub Campers or an approved repair centre or any other consequent loss or expenses are covered by this warranty. This warranty is subject to, but not limited to the following guidelines being adhered to: -

1. Warranty commences from the original date of purchase, that is, the date the purchaser takes delivery of the new Cub Camper. Proof of purchase may be required by Cub Campers for any warranty claim lodged and must be made available to Cub Campers if requested.
2. Warranty does not extend to third party components or any after-market products (fitted by Cub or an approved Cub dealer), which in themselves may carry their own warranty, but, in the interests of providing the highest level of support, such third party or after-market product claims may be submitted to Cub Campers for consideration or assistance with a valid claim to third parties.
3. No warranty is offered on Cub Campers sold at auction or on any used campers unless written permission has been given by Cub Campers at time of or prior to the completion of the sale/purchase.
4. No warranty applies to Cub Campers purchased for commercial use.
5. No warranty applies to Cub Campers purchased for loan use.
6. No warranty applies to any Cub Camper that has been considered a "write off" by any insurer and will cease at time of the insurance claim becoming a "write off" unless written approval is given by Cub Campers for the continuation of the original warranty period.

7. In the event that the Cub Camper total weight is in excess of the Aggregate Trailer Mass (ATM) as shown on the Vehicle Identification Number (VIN) plate the warranty will be void.
8. Subject to prior written approval from Cub Campers, warranty for Cub Campers purchased for hire or rental will be for a period of 2 (two) years only.
9. Warranty does not cover the Cub Camper in the event of abuse, misuse, neglect, inadequate or incorrect maintenance (refer to clause 15 for list of exclusions), accidental damage or collision, any modification not approved or undertaken by Cub Campers, fair wear and tear.
10. Unauthorised claims shall be the responsibility of the existing owner of the Cub Camper, the agent or the repairer and such responsibility shall not pass to nor be accepted by Cub Campers.
11. Proof of regular service and maintenance may be required, along with documentary or photographic evidence to support a claim.
12. Any aftermarket modifications that are not undertaken by Cub Campers or their authorised agents may void the warranty.
13. Australian Consumer Law guarantees cannot be excluded by the Cub Campers warranty and the Cub Campers warranty is in addition to the rights given under Australian Consumer Law and any other similar State or Territory legislation.
14. Items not covered under the Cub Campers warranty include:
 - a. General consumables e.g. bearings, brake pads or brake shoes, lights, fuses and globes etc.
 - b. Other items that are deemed to be a consumable item.
 - c. Wheels and tyres that are deemed not to be defective – any claim for a defective tyre or wheel should be submitted to the original equipment (OE) supplier.
 - d. Tyre pressure
 - e. Wheel nuts
 - f. Rust
 - g. Damaged seals
 - h. Painted surfaces
 - i. Tears in canvas, window screens or covers
 - j. Fading, soiling or water damage to canvas
 - k. Mattress covers
 - l. All zips – unless clearly shown to be defective – evidence required
 - m. Stone chipping
 - n. Damage due to incorrect set-up or use of any fixture or fittings
 - o. Any transport or travel damage, unless undertaken by Cub Campers or their agents.

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15. Structural warranty is applicable to the following components;

- a. Drawbar
- b. Chassis
- c. Suspension
- d. Internal framework, panels and roof/ roof rack
- e. Electrical wiring and plumbing
- f. Axles, springs and couplings
- g. Drawer slides and latches
- h. Boat loader (if fitted)
- i. Stoneguard (excluding mesh)
- j. Gas bottle holders & jerry can holders
- k. Tool box and Fridge box

16. Items excluded from the structural warranty include but not limited to;

- a. Handbrake cable (12 months)
- b. Al-ko hitch (12 months)
- c. Winch and strap (12 months)
- d. Batteries (12 months)
- e. Battery charging system/ Battery management system (24 months)
- f. Jockey wheel (12 months)
- g. Water tanks and hand pump (12 months)
- h. Electric water pump (36 months)
- i. Mattress (12 months foam, 5 years pocket spring/pillow top)
- j. Gas bottles (12 months)
- k. Gas struts (24 months)
- l. Shock Absorbers (36 months)
- m. Gas regulator (12 months)
- n. Pole Carrier (12 months)

17. Cub Campers classifies the OFF-ROAD, LIGHT OFF-ROAD as per the table below

OFF-ROAD CAMPERS (MODEL)	LIGHT OFF-ROAD CAMPERS (MODEL)
Explorer	Weekender
Brumby	
Escape	
Scout	
Frontier	
Drifter	

CUSTOMER NAME:

CUSTOMER SIGNATURE:..... Date:

SIGNED ON BEHALF OF CUB CAMPERS:..... Date:

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